

Developing a certification standard - Assignment

During the first presentation we explained shortly the steps of developing a standard. In this project we will step by step develop a standard for a sustainable salon. Therefore we start with an assignment and some questions. Please answer these questions before the 15th of February. You can use this document for answering the questions.

Please send this document with the answers and possible additional information by e-mail to: eva.bouwman@dienstencentrum.com

1. Workstations

In the previous project 'Green Salon' several workstations were defined:

- Shampooing
- Cutting
- Dyeing
- Perming
- Styling
- Nails
- Management

QUESTION 1: Are these workstations complete, or do we miss important workstations?

FILL IN YOUR ANSWER:

- | |
|--|
| <input type="checkbox"/> Yes, the workstations are complete |
| <input type="checkbox"/> No, fill in the missing workstations: |
| <input type="checkbox"/> 1: |
| <input type="checkbox"/> 2: |
| <input type="checkbox"/> 3: |

2. Topics of a sustainable salon

For the time being, we use the workstations as a starting point. For each workstation it is important to indicate in broad lines which topics are important for the future certification standard.

QUESTION 2: Please fill in what in your opinion the main topics are for each workstation and give a short explanation? Don't forget used equipment's in each workstation which uses for example a lot of energy like a hairdryers or warm water for washing.

FILL IN YOUR ANSWER:

- Shampooing:

- Cutting:

- Dyeing:

- Perming:

- Styling:

- Nails:

- Management:

3. Levels of a standard

To create a set of criteria which is feasible for salons but also create an ambition for a higher level it is important to set the bar for 'Basic' 'Regular' and 'Plus'.

QUESTION 3: Give a short description for the 3 different levels so a salon can recognize itself. For example, salons certified for the regular-level at least meet the local legislation.

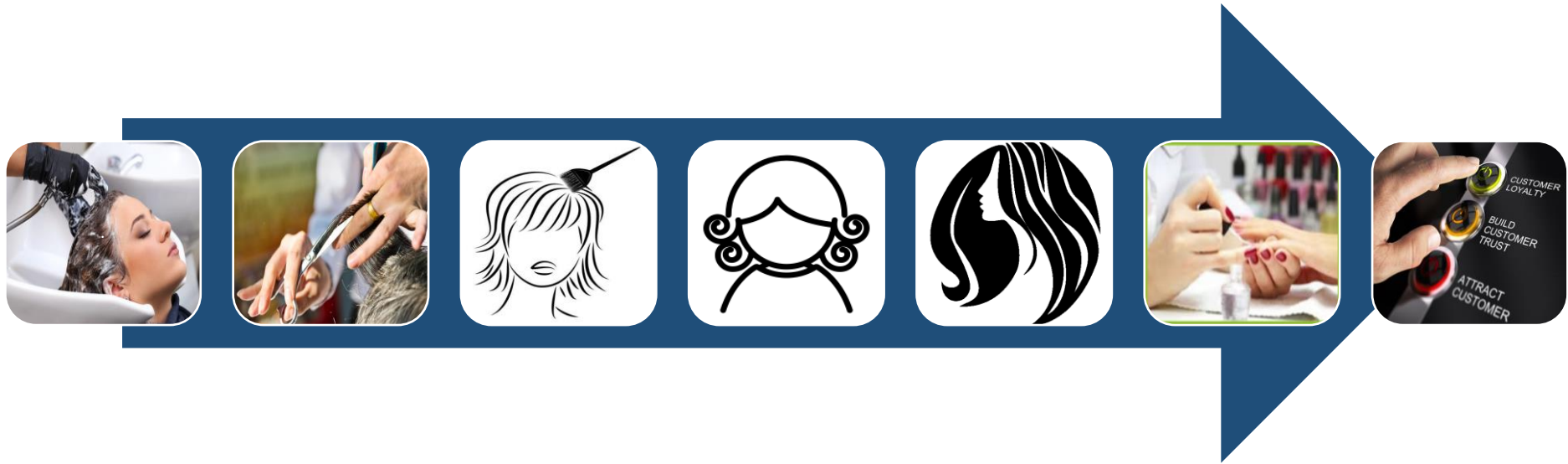
FILL IN YOUR ANSWER:

Basic-level:

Regular-level:

Plus-level:

This assignment will be used for awareness and introduction to certification. For the project we want to know what thoughts the project members have, so we can continue developing the standard based on this knowledge.



	SHAMPOOING	CUTTING	DYEING	PERMS	STYLING	NAILS	MANAGEMENT
Subject							
Basic							
Regular							
Plus							

